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### SRI Training is Transforming

SRI's Training Department has many changes coming in 2015.

SRI Training has transitioned into a "green" phase. Beginning January 2015, registered attendees have access to electronic presentations, which may be downloaded and printed at that time. Attendees now have a choice to bring their own electronic device or the printed material to the

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## SRI Continues to Lead in Food Safety

In 2002, SRI saw the opportunity to integrate Quality Management System certification with existing inspection and HACCP programs. SRI partnered with leading groups to offer integrated audits, putting SRI at the forefront of food safety. That thinking has now fully evolved worldwide with the global acceptance of ISO 22000 and FSSC 22000.

SRI is now fully accredited to FSSC 22000:2010 and able to provide the fully integrated food safety management solution to its clients. FSSC 22000:2010 is a combination of ISO 22000:2005 and ISO/TS 22002-1:2009. ISO 22000 is the "Food Safety Management Systems —

Requirements for any organization in the food chain" while ISO/TS 22002-1 is the "Prerequisite programs on food safety —Part 1: Food manufacturing".

The mission of FSSC 22000 is, "to be the world's leading independent GFSI recognized, ISO based food safety management system for the entire food supply chain." The 3 components that are required for GFSI acknowledgement are 1) ISO 22000 provides common framework across the entire supply chain to manage requirements, communication internally & externally, and continually improve the system; 2) Sector specific Pre-Requisite Programs (ISO/TS

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## Status Update on ISO 9001:2015 and ISO 14001:2015 Revisions

The news in QMS is the correlation matrices from ISO 9001:2008 to the current Draft International Standard (DIS) of ISO 9001 (that is expected to be published in 2015) and vice versa.

This document can be used to highlight where the new and revised clauses are located. The clause structure and some of the terminology of this International Standard, in comparison with ISO 9001:2008, have been changed to improve alignment with other management systems standards. The consequent changes in the structure and

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## Looking Back on the Impact of TS Rules 4th

In early 2014, the "Rules for achieving and maintaining IATF Recognition: 4th Edition" took effect. The "Rules" document is the standard that defines all IATF requirements for certified bodies and organizations seeking ISO/TS 16949 certificates. There is no question that those of us involved felt the impact of the updated Rules. Feedback has been gathered from SRI auditors who are out in the field working with TS clients every day. They have witnessed firsthand the challenges, as well as benefits of Rules 4th. They are discussed in this article.

### Challenges faced since the implementation of TS Rules 4th Edition:

Added time on site for readiness

review updates: The addition of the mandatory 1 hour minimum onsite readiness review before each audit begins is intended to be a last review of the audit plan before the audit begins, but it can cause scheduling challenges as well. Changes identified in this hour may necessitate changes to the audit plan and duration.

The requirement to audit all manufacturing operations across all shifts for audit planning purposes: For example, for stage 2, recertification, and transfer audits, it can be a challenge to schedule all manufacturing processes on all shifts with the 4-hour maximum off shift requirement.

There are no more "Site Extensions": Each manufacturing location must be certified

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## Standards Update

### Occupational Health & Safety (OHS)

Development of the international standard ISO 45001 for OHS to replace OHSAS 18001 and Z10 is underway. It is currently in the Committee Draft stage. ISO 45001 is expected to be published in late 2016.

If you would like a sneak preview of ISO 45001, the Committee Draft version can be purchased at the ISO Store.

Call to learn more!  
(724) 934-9000



As we look to 2015 and 2016, consistency and reliability are qualities we strive for and invest in heavily. With fluctuations in energy prices, world economies, and geo-political situations, we wish we could find consistency and reliability more often. SRI is in a unique position, having worked with companies for more than 20 years in over 40 major industries, to see the range of impacts from global energy, currency, and political changes on many types of companies.

We also see how important strong management systems are to providing the consistency and reliability companies need to manage through these changes. From cost fluctuations to the changing value of the dollar, from

opportunities for new markets to changing product lines, whether expansion or cost savings is your objective, strong management systems are critical to your success. They can assure quality and conformance across your expanding product and service lines or assure and maintain quality across cost-cutting measures and reductions.



Christopher Lake  
President, COO

SRI continues to see its clients benefit from the investments made in strong management systems. Reliability and consistency in your operations ensure one less variable in

a macro economy that has many variables impacting your business. This enables you, your suppliers, and your customers to focus on managing the business risks outside of your supply chain. It is a commitment that will continue to pay benefits for many years to come.

Thank you for working with SRI!  
-Christopher Lake

## That's a Good Question!

By Ed Maschmeier

**Ed Maschmeier, our Director of Certification, gets many good questions as he works with our clients. Here we share some important answers with you.**

### Q: Under TS 16949 Rules 4<sup>th</sup> edition, who is considered an automotive customer?

A: SRI asks our clients to identify their automotive customers. For tier 1 suppliers, that includes IATF and non IATF OEMs producing passenger cars, light commercial vehicles, heavy trucks, buses, & motorcycles. For lower tier suppliers, that includes those customers that contractually require certification to TS 16949.



Ed Maschmeier  
Director, Certification

### Q: What are the important dates associated with the ISO 9001:2015 standard?

A: The scheduled release date is September 2015. The transition period for ISO 9001:2008 certified organizations is "ISO 9001:2015 release date + 3 years". ISO 9001:2008 expiry date is "ISO 9001:2015 release date + 3 years". New organizations can register to ISO 9001:2008 until "ISO 9001:2015 release date + 18 months."

### Q: How will the new ISO 9001:2015 structure affect TS 16949 and AS9100?

A: The IATF has decided to incorporate ISO 9001:2015 into TS 16949. Timeframes have not been published. The IAQG has stated they will publish a revised ballot/comment version of the AS9100

## FSSC (Continued from page 1)

22002 and BSI/PAS); and 3) FSSC 22000 adds specific requirements to ensure consistency, integrity, and provide governance.

As of the conclusion of 2014, there were over 8,000 certificates issued in 146 countries. There are 102 licensed certification bodies worldwide, 1,500 Food Safety auditors, and 15 licensed training organizations. With so much focus on FSSC 22000 these days you may be asking, "What's in it for my food business?" A globally recognized food safety management system will benefit your business by enabling you to have:

- Better planning, less post-process verification
- More efficient & dynamic

- hazard control
- Systematic management of prerequisite programs
- Better documentation
- Better communication throughout food chain
- Resource optimization internally & externally along food chain

Additionally, and to ensure consumer trust in the supply of Safe Food and Drinks, other FSSC scheme benefits vs. other schemes include:

- Based upon the ISO Standards
- Recognized by the Global Food Safety Initiative
- Applicable to the entire food supply chain

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series in the second quarter of 2016. Depending on feedback and additional drafts, the final version is slated for 2017. That timing could shift if the ISO 9001:2015 document is not released on its planned timing of September 2015.

### Q: Why does my SRI certificate look different?

A: Clients receiving certificates after 11/10/14 may notice a slight change in the look. SRI enhanced our certificate's security by adding a watermark. This enhancement benefits all certificate holders by helping to assure a certificate cannot be altered and used in an illegitimate manner. Also, the ANAB logo has been updated.

### Q: Does SRI permit the use of its registered trademark or accreditation logos?

A: An SRI registered organization may use the SRI Certification Marks (along with the phrase "ISO XXXXX Registered by SRI Quality System Registrar" or "Registered to ISO XXXXX by SRI Quality System Registrar", if not specifically in the mark) on its certificates, stationery and literature, subject to certain conditions. Permitted Use of the Registered

Marks and Logos is captured in documentation provided to the Client at registration. On the SRI website, click "Logos" under "Resources" to find a complete library of logos to use to demonstrate certification as well as the Conditions of Use.

### Q: What factors go into the length of time it takes to develop or update a standard?

A: An ISO standard is developed by a panel of experts, within a technical committee. Once the need for a standard or a standard update has been established, these experts meet to discuss and negotiate a draft standard. As soon as a draft has been developed, it is shared with ISO's members who are asked to comment and vote on it. If a consensus is reached the draft becomes an ISO standard, if not it goes back to the technical committee for further edits. The five stages a draft standard can go through are; Proposal, Preparatory, Committee, Enquiry, Approval, and Publication. Stages can last weeks, even months, such as the Enquiry stage, during which members have 3 months to comment and vote.

*If you have any questions about this, or any of the standards, please contact Ed at: EMaschmeier@SRIRegistrar.com or 724.934.9000 x683*

## ISO 9001 and 14001 Revision Status *(continued from pg 1)*

terminology do not need to be reflected in the documentation of an organization's quality management system. The structure of clauses is intended to provide a coherent presentation of requirements rather than a model for documenting an organization's policies, objectives, and processes. There is no requirement for the structure of an organization's quality management system documentation to mirror that of this International Standard.

ISO 9000 (**Quality management systems — Fundamentals and Vocabulary**) is now a Draft International Standard and will be issued approximately the same time as the ISO 9001.

The news in EMS is the new ISO 14004 (**Environmental management system — General guidelines on principles, systems and support techniques**) which is a guidance document to assist in the interpretation of ISO 14001. This document has moved from Work-

ing Group status to Committee Draft with the hopes of being published at the same time as ISO 14001 or shortly thereafter. In addition, The ISO 14050 (**Environmental Management Vocabulary**) is currently in a Working group to address the new definitions for ISO 14001.

**In general, Management System Standards require changes to:**

- **Adapt to a changing world**
- **Enhance an organization's ability to satisfy its customers**
- **Provide a consistent foundation for the future**
- **Reflect the complex environments in which organizations operate**
- **Ensure that the new standards reflected the needs of all interested parties**
- **Easier integration with other Management System Standards**

## TS Impact

*(Continued from page 1)*

separately. The new "approved titles" for Remote Support Locations adds time and expense to the audit with no definitive guidance as to what titles to use. Time is needed to ensure they are listed correctly and steps are taken for the new certificates that need to be issued.

Compressed timeframe for submittal and closure of CANs: Full records of completed corrective actions are due in 60 days versus 90 days. This shortens the time frame and gives clients less time to show full closure with evidence of effective implementation.

Determination of what "automotive" customers are to include for customer specific requirements: For clarification see the first answer in "That's a Good Question!" on page 2.

**Benefits seen since the implementation of TS Rules 4th Edition:**

Increased emphasis on the infor-

mation needed for Audit Planning: Additional information such as, system structure, changes, remote support linkages, outsourced processes, customer status & satisfaction, and internal performance since the last audit event results in a more accurate Audit Plan.

More emphasis on client ownership of their system: The IATF is requiring clients do more and CB's do less. This may seem counter to a "benefit", but SRI has seen that clients are expanding their systems to be more proactive, and therefore performing better across the board.

Greater focus on CAN responses: CAN responses with respect to correction, root cause methodology, and verification of effectiveness are leading to better quality. This change for root cause methodology, analysis, and results promotes a more thorough and systematic thought process to address root cause(s) of all processes.

The expanded review requirements for Corrective Action acceptance and closure by the CB: This acts as a "second look", increasing con-

## SRI Spotlight on Success



Located in Zelienople, PA, ACP LabChem, known widely as LabChem, has set a high standard for quality since 1986 operating from the perspective of "Performance through Chemistry". The company provides chemical solutions prepared to exact quality standards and certified for use in laboratories and production processes. The solutions prepared have specifications designed by government and regulatory bodies, commercial and trade associations, and specific needs of private individuals and businesses. ACP LabChem chemists use the highest quality raw materials, which meet or exceed the American Chemical Society established specifications.

Over two decades ago, seeking to be a leader in the industry by providing a product and service of unparalleled quality, ACP LabChem became one of the first in the chemicals industry to achieve ISO 9001 certification. This certification exemplified the company's total commitment to quality. A robust management system has allowed ACP LabChem to meet and exceed customer expectations for nearly 30 years.

ACP LabChem has implemented internal improvements that can be

credited to its ISO certified management system. Documented policy and procedures have greatly improved daily operations and employee communications by establishing consistent operating, training, and chain-of-command procedures. Subsequently, this leads to less waste; therefore, reduced costs. Janice Umbaugh, Compliance Manager, comments, "When you have a well-trained team, there are less errors, and we have less defective product." Internal processes were also put in place to improve the company's customer service.

ACP LabChem has multiple channels through which customers can provide feedback on service and product quality. With this feedback, the company took the opportunity to enhance the ease of ordering and improve delivery times. Offering a vast catalog of products and the capability to fill custom orders, Umbaugh notes, "ACP LabChem prides itself on having the ability to fill orders on time, when the customer needs it, at a price that is reasonable."

Over the years, ACP LabChem has been recognized with awards by its various distributors for good service as well as product quality.

If you would like to learn more about ACP LabChem, please visit: [www.labchem.com](http://www.labchem.com)

## Visit us at these Upcoming Conferences

**Food Safety Summit**  
April 28-30 Baltimore

**AISTech**  
May 4-6 Cleveland

**IFT15**  
July 12-14 Chicago

**AIAG Quality Summit**  
September 22-23 Detroit

**The Quality Show**  
October 27-29 Chicago

**Greenbuild 2015**  
November 18-20 Washington D.C.

sistency and quality standards for TS audits. The benefit to clients and TS stakeholders is less variability in the audit and added consistency in audit approach and findings.

Although the challenges are there, it is important to keep in mind that CBs and clients are all in this together. Challenges are overcome by good communication and diligence.

*If you have questions or would like more information on ISO/TS 16949 or Rules 4th Edition, Please contact SRI at 724.934.9000, [info@sriregistrar.com](mailto:info@sriregistrar.com)*



## Determining the Effective Number of Personnel

How many people work within the scope of your certification? Is that today? Tomorrow? FTE? Part-timers? Subcontractors? Seasonal? Your certification and our accreditation depend on getting this straight! The Accreditation Bodies have focused on the “effective number of personnel” at a registrant and the overall effect on the audit and audit planning. In order for everyone involved to communicate better, we need to speak the same language.

SRI is a Certified Body (CB) accredited by ANAB, RvA, IATF, and AMPG. These accreditation bodies (ABs) enforce a combination of internationally recognized Mandatory Documents (MDs) as well as their own published CB reference standards. One point critical to the ABs, CB, and registered organizations is the number of personnel that have to be “counted” to determine the minimum mandays required to establish and maintain a certificate. Unfortunately, each AB has slightly different requirements on “who to count” and they also apply them in different ways depending on the reference standard. This article is meant to clarify and communicate the various requirements for determining the effective number of personnel. It is the registered organization’s responsibility to inform their registrar of changes in the count.

The key factor in determining the count is the number of personnel involved within the scope of the certification. The scope of certification is listed on the organization’s certificate or application for registration. For those in the registration process, it is finalized at the end of the registration audits. All reference standards can be broken into two categories regarding who is considered to be “within the scope.”

**Quality System Standards** (ISO 9001:2008, AS9100:2009, AS9120:2009, ISO/TS 16949:2009, ISO 13485:2003, ISO/IEC 27001:2013, ISO/IEC 20000-1:2013, ISO 22000:2005, and FSSC 22000:2013)

Standards in this category count those personnel in the value stream activities needed to produce the final product or service described in the scope. It also includes the management, technical, and support personnel whose activities support the value stream and or fulfill requirements of the reference standard (e.g., contract acceptance, purchasing, engineering, training, design, maintenance, etc.). If an organization’s scope is limited to certain product types, services or functions, then only the personnel (value stream, support, management) within those areas are counted.

### Environmental & Health and

**Safety Standards** (ISO 14001:2005, RC14001:2013, RCMS:2013, ISO 18001:2007/Z10:2013)

Standards in this category include the value stream personnel as described above PLUS on-site personnel who must also follow the registered organization’s controls to ensure specified objectives or legal / regulatory requirements are met. The additional on-site personnel in this category often are employed by other organizations that provide contracted service at the registered site. The number of personnel in this category can fluctuate greatly depending on the organization type and or the phase of operation the

organization is in (e.g., shut down vs. active production). To define the additional on-site personnel, SRI uses the average DAILY number on-site over a typical 6 month period.

### Additional Requirements

ISO/TS16949:2009 requires that relevant personnel at remote support locations (RSLs) are included in the count. In addition, unlike ISO 9001:2008, the total number of employees at the value added site must be included in the count, regardless if they are producing products related to the automotive scope listed on the certificate. The only exceptions are by IAQB approved waiver, per Rules 4th, 5.2.h.

### Terminology and Applicability

Terms	Definition	Included In
FULL TIME	Employed by the registered organization, works within the scope of the certificate.	QMS, EMS / OHS
PART TIME	Employed by the registered organization, works within the scope of the certificate.	QMS, EMS / OHS
TEMPORARY	Employed by an agency, used by the registered organization via arrangement with the agency, works within the scope of the certificate.	QMS, EMS / OHS
ON-SITE SUPPLIERS	Provides permanent services on-site, under the terms specified in a contract or purchasing agreement, works within the scope of the certificate.  Example: a paint supplier that provides an on-site technical expert that directs or makes adjustments to material and processes.	QMS, EMS / OHS
CONTRACTORS	Provides temporary or permanent services on-site, under the terms specified in a contract or purchasing agreement, subject to organizational controls related to fulfilling objectives or meeting statutory / regulatory requirements. For example, controls such as mandatory training on safety / environmental policies prior to entering the site.  Examples of Contractors: a service provider hired to maintain infrastructure, building or ground (plumbing, electrical, site preparation for construction, construction, down turn maintenance support, on-site calibration services).	EMS / OHS

## ANAB has Released its New Logo

You may notice your SRI certificate, generated after January, 2015, looks a bit different. ANSI-ASQ National Accreditation Board (ANAB) has introduced a new logo and accreditation symbols. As part of a global rebranding effort, ANAB redesigned its logo to be more recognizable and distinguished internationally.

ANAB has established a three-year transition period, ending on 12/31/17, to allow all Certification Bodies and their certified customers to convert their documentation to include the new symbol. The table illustrates the new and old logos.

SRI has begun using the new

ANAB symbol on all ANAB certificates and marketing materials generated on or after 01/21/2015. SRI will not re-issue existing certificates, but will transition at renewal. Some clients will see the change for the first time soon while others will not see it for nearly three years, for example, those who have recently renewed.

Please note: All SRI certified clients' documentation and marketing material bearing the pre-2015 ANAB accreditation symbol shall not be used after 12/31/2017. You can find the new ANAB logo on the SRI website with the updated Conditions for Use at [www.SRIRegistrar.com](http://www.SRIRegistrar.com) in Logos under the Resources tab.

Current Logo	New Logo in Approved Colors	New Logo in Approved Black
		

## FSSC *(Continued from page 2)*

- Includes the Food Safety Management System (ISO 22000)
- Global Certification Scheme
- Owned by a Non-profit foundation
- Managed independently
- Transparency

### News Updates on Food Safety

#### Integrated FSSC and QMS audits

FSSC 22000 has decided to add a separate module for the certification of Food Quality Management Systems (QMS), based on ISO 9001, to its existing auditing and certification structure. The addition will give organizations the possibility to be FSSC 22000 audited and certified for Food Safety and Quality Management Systems.

The addition of QMS is voluntary. Organizations can choose to be audited for food safety only or to have the QMS module added to FSSC 22000 certification by means of one integrated audit for Food Safety and Quality Management

Systems. Food QMS certification falls outside Global Food Safety Initiative's benchmarking and recognition. However, FSSC 22000 will apply all its existing and future GFSA and ISO based requirements for good governance and integrity also to the new QMS module. This means that certification bodies, offering the FSSC 22000 QMS module, must be accredited for ISO 9001 and auditors must meet all relevant competence requirements.

The ISO 9001 standard has a strong customer focus. It helps to ensure that customers get consistent, good quality products and services. It also covers product development and design.

FSSC 22000 expects to open up the possibility for additional Food QMS certification beginning in 2015.

**ISO 22000:2005 (under revision), Food safety management systems – Requirements for any**

*Cont. on page 6*

## Oil and Gas Prevent Waste with ISO/TS 29001

ISO/TS 29001:2010 defines the quality management system for product and service supply organizations for petroleum, petrochemical and natural gas industries. ISO/TS 29001 requirements are similar to API Q1 system specifications, such as, control features/documentation methods for conception, purchasing, training and other fundamental company activities. The standard also includes unique sector requirements for design, development, production, installation, and product services.

The ISO/TS 29001 standard is an extension of the internationally recognized ISO 9001 quality management systems standard. It includes additional requirements with an emphasis on defect prevention and the reduction of variation and waste from service providers. These requirements have been developed separately to ensure that they are clear and auditable. The ISO/TS 29001 standard has been developed as a direct result of a partnership between ISO and the international oil and gas industry led by the American Petroleum Institute – API. ISO/TS 29001 specifically focuses on the oil and gas supply chain.

### Benefits of ISO/TS 29001

ISO/TS 29001 is available for use by manufacturers, both upstream and downstream, of oil and gas industry equipment and materials, service providers to the oil and gas industry, and purchasers of equipment, materials, and services. The standard can also be used for organizations to perform 2nd party auditing of their suppliers and for 3rd party certification purposes.

Organizations may benefit from this standard if they:

- Have involvement in the design, manufacturing, installation, service, and repair of equipment used in the exploration, production, transportation, and refining of petroleum and natural gas products
- Provide technical, operational, and support services to the various industry sectors identified above

Risk is inherent in the oil and gas industry. Rigorous conformity to engineering, user and regulatory requirements are required in the industry that handles fluids (liquids and gases), often at extreme high pressures, through a variety of products and processes. If the hazardous liquids and gases are mistreated or improperly managed, they can inflict catastrophic damage to people and the environment. Considerations for the safety of personnel are of major importance. Protection of the environment and the public requires a high level of operational integrity.

Complicating matters, oil and gas industry equipment and service providers are dispersed globally, and many operate in underdeveloped countries with very different cultural approaches. Adherence to ISO/TS 29001 ensures better business continuity (maintenance of revenue streams, both for companies and for national economies) and should assist in mitigation of operational risks as a result of products being in full conformance with specifications and regulations.

At this time, certification is unaccredited, but manufacturers are already certifying and applying ISO/TS 29001-specific requirements by following contractual or statutory requirements specific to the field, such as traceability. SRI auditing staff is uniquely qualified to audit oil and gas. The process of 3rd party assessment verifies effective implementation. Call today for information 724-934-9000 or [SRIRegistrar.com](http://SRIRegistrar.com).

## New Training Courses Have Just Been Added to the Schedule

Recognize when training by one of our practicing lead auditors is needed, and let SRI help. We offer the public courses you need to be successful, where and when you need them.

*Updated or new standards  
New employees or jobs  
New customers or products  
Added business sites*

### Call today!

**ISO 9001:2008**  
**ISO 9001:2015**  
**ISO/TS 16949: 2009**  
**AS9100 (C)**  
**ISO 14001:2004**  
**OHSAS 18001:2007 / Z10**  
**ISO/IEC 27001:2005**  
**ISO/IEC 20000-1:2011**  
**ISO 13485:2003**  
**ISO 22000:2005**

Executive and  
Management Overview

Documentation, Interpretation,  
and Implementation

Supplements for  
Healthcare and Education

Internal Auditor

Advanced Internal Auditor

The Deltas - Changes  
in Standards

Transition Training

Risk Management



contact  
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**www.SRICourses.com**

## Training Transition (Continued from page 1)

class. The meeting rooms are supplied with power strips and internet for easy access to materials. Feedback from past participants shows that many people want the material in electronic form for easier noting, searching, and reproduction back at the office.

Registration for courses has been made easier! Registration and payment may now be done online, including credit card payments. Once the attendee has completed the registration and payment process, they will receive a confirmation that includes location and time of the course, along with a receipt of payment. It is at this time, the attendee will be able to download the materials.

The anticipated ISO 9001:2015 transition training courses have been scheduled. These courses will be scheduled along with our ISO 9001:2008 courses throughout the year. We will continue to offer courses for the ISO 9001:2008 standard until it becomes obsolete.

SRI is now offering a (1 day) Risk Management training course. The feedback from the attendees has been very positive. This course is an overview of the ISO 31000 standard and how it can be used to help strengthen a quality management system through application of risk management concepts.

Keep an eye out for the ISO 9001:2015 Transition course, highlighting the upcoming changes, as well as ISO 14001: 2015 courses, coming soon!

[www.SRICourses.com](http://www.SRICourses.com)

## FSSC (Continued from page 5)

### organization in the food chain

A review was done during the first part of 2014 among all members and stakeholders, and a revision was initiated in 2014. This revision aims at simplifying and improving the overall applicability of the standard for all sectors in the food chain.

The responsible working group: ISO/Technical Committee 34/ Sub-Committee 17/Working Group 8. The timeframe: Ad hoc groups on HLS and terms and definitions finalized their work at the end of **October 2014**. The First Working Draft was due by the end of **November 2014**. Working Group 8 was scheduled to meet in **January/February 2015** to deal with the comments submitted on the Working Draft and to prepare the Committee Draft (CD). The CD is to be circulated by **1st May 2015**. The comments from the CD will be addressed during the meeting to be held in **October 2015**. The availability of the ISO/Draft International Standard is expected in the **middle of 2016**.

## SRI's 24/7 Online e-VENTs System

SRI's fully automated **e-VENTS** website puts audit schedules, plans, and reports at your fingertips where you need it, when you need it. Secure, layered access allows access to the appropriate information by the appropriate individual. Contact SRI or your Customer Care Coordinator to learn more and sign up.



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ISO 9001 - ISO 14001 - ISO/TS 16949 - AS9100/9120 - RC14001/RCMS - OHSAS 18001/Z10  
ISO 27001 - ISO 20000 - ISO 13485 - FSSC/ISO 22000 - ISO 50001 - ISO/TS 29001 - PS-Prep - NQA-1

## SRI President's Award for Commitment



SRI Quality System Registrar recognizes clients that have held continuous registration with SRI for 20 years or more with the President's Award for Commitment.

These clients represent the kind of commitment and success that we all want to work with. Congratulations to our 2014 recipients!

## Welcome to SRI!

In 2014, our Vice President of Certification, Joe Falcsik, retired. We all wish him the best, and we are very excited to introduce Ed Maschmeier. Ed has taken Joe's position at the helm of Certification, and he will be working directly with our clients as we continue our work together.

Ed Maschmeier moved to Pittsburgh from the St. Louis area. Ed is no stranger to SRI. Before leaving the road to work for a leading manufacturer, Ed was a Sr. Lead TS Auditor for SRI for many years. Ed's return to SRI will put his combined industry and auditing experience to work for SRI and its clients. Take a look at his Good Questions article on page 2.

We would also like to welcome Ray Cumberledge to the SRI team. Ray is a native Pittsburgh'er and joined SRI as the Director of Finance in 2014, bringing valuable industry experience to the accounting team. The next time you call, say hello to Ed and Ray! Thank you!

